

MARCH 17, 2020

In support of public health efforts to “flatten the curve” of the COVID-19 pandemic, HERZIG EYE INSTITUTE will suspend the delivery of elective surgeries and all clinical services (other than emergencies), effective 5 PM Wednesday, March 18, 2020 until Monday, April 6 or beyond, if required.

We do not take this decision lightly, but the seriousness of the current pandemic demands a stricter practice of social distancing measures to reduce the accelerated impact on our community and healthcare system.

We're all in this together and **MUST** act collectively.

We understand that this closure is disruptive for patients who have consultations, appointments, laser vision correction and refractive cataract surgeries reserved during this time and we sincerely apologize for this inconvenience.

Please be advised that our Patient Services Representatives and Refractive Consultants are working remotely from home to answer phone calls, emails and web inquiries during this time of social distancing.

One bit of good news! Fortunately, last year we adopted Ring Central (Zoom) technology and established work-from-home procedures that allow our staff to respond to phone calls and web inquiries and make scheduling changes. Ring Central also enables collaboration between staff, vendors, our Optometric, and surgeon network, so we can stay connected during this crisis!

Thank you for your continued trust.

Look after yourself, promise me!

CHERRY TABB
CEO